

From: Dendra Best
To: Microsoft ATR
Date: 1/20/02 1:46pm
Subject: Microsoft Settlement

To Renata B. Hesse

Dear Ms. Hesse,
I would like to comment on the proposed settlement.

I have grave concerns that the terms merely allow Microsoft to further imbed its products into the education and library cultures.

I have first hand experience of the restrictions placed on use of so called Gates Foundation donations of CPU's which come pre loaded and unable to be added to with anything other than MS products!

They are currently proposing a Gates Foundation project which will effectively create another monopoly of State Library systems on line data bases and delivery of 'technology', substitute MS and CISCO, training for library staffs.

While it is certainly true that other vendors such as Dell and Apple offer alternatives - it is almost impossible to match the MS juggernaut!

Dendra Best